

General Terms and Conditions

for the Sixth European Harmonium Festival 2025, represented by the harmonium plus non-profit entrepreneurial company (limited liability), Rheydter Straße 181, D-41515 Grevenbroich, registered in the commercial register at Mönchengladbach District Court under HRB 17501, VAT ID DE 310132365, Managing Director Klaus Langer (hereinafter referred to as harmonium plus).

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1. General

When the contract is concluded between the harmonium plus and the respective contractual partner the following legally binding conditions are recognized by the contractual partner. Deviating conditions are not accepted by harmonium plus. Exceptions require the written consent of harmonium plus.

2. Concert tickets

When buying admission tickets, the end consumer must ensure that the information such as date, price, start and venue is correct. No guarantee is given for the correctness of the event data contained on the website.

The holder of an admission ticket is obliged to inform himself about the change of the date, the event location, the cancellation of an event and any access restrictions, e.g. corona-related.

3. Return of admission tickets

Purchased tickets cannot be returned or exchanged. Exceptions are the cancellation or relocation of a concert, in particular even if official orders to combat a pandemic determine this.

If the event is cancelled, the ticket holder can withdraw their ticket up to one and a half hours before the original event date, or up to one and a half hours in the event of a postponement on the alternative date, after which any right to a refund will be forfeited.

If the ticket is returned due to the postponement or cancellation of the event the ticket price will be refunded, but not shipping costs, advance sales or any other fees. If the event is postponed, the tickets remain valid. A claim to there is no need to visit a specific event location.

4. Event Admission

4.1. Admittance

The admission ticket entitles you to visit the event named on the ticket once. The card loses its validity when leaving the venue. There is therefore no right to re-entry.

In case of late arrival, there is no entitlement to late admission.

Reduced tickets are only valid upon presentation of a corresponding ID. Only tickets that have been paid for in full entitle the holder to attend the event.

If there are official requirements for admission in relation to combating a pandemic, such as tests, proof of vaccination, hand disinfection, permitted number of visitors, seating requirements, etc., so the relevant instructions of the admission staff must be strictly followed.

harmonium plus reserves the right to refuse admission for important reasons.

4.2. Event

The house rules of the respective venue and the instructions of the admission staff must be followed.

Entering the venue is always at your own risk.

Sound and image recordings of any kind - also for private use - are fundamental not allowed. Violators may be prosecuted.

4.3. Any Consequences

harmonium plus is not liable for items lost or stolen during the event.

5. Damages

Force majeure or other unforeseeable circumstances do not justify damage compensation claims.

Lost tickets will not be replaced.

6. Internet Presence

All details and information contained on our website have been carefully researched and checked. However, harmonium plus can assume no liability to correctness, completeness and topicality.

All information serves exclusively to inform visitors of the online offer. Otherwise, liability is limited to intent and gross negligence. For Internet offers to which harmonium plus refers through links, the respective providers bear the responsibility. harmonium plus is not responsible for the content of such third-party sites.

The website of harmonium plus does not set any cookies and does not use any tracking procedure.

7. Newsletters

If you would like to receive the information offered on the website about other harmonium events, we need a valid e-mail address from you as well Information that allows us to verify that you are the owner of the given e-mail address or whose owner agrees to receive the newsletter.

You can revoke your consent to the storage of the data, the e-mail address and their use for sending the newsletter at any time.

8. Final Clause and Jurisdiction

The place of jurisdiction is Grevenbroich.

Should individual points from these conditions be or become invalid, this is here otherwise not affected by the validity of the General Terms and Conditions. Changes and errors excepted.

These Terms and Conditions are valid from June 15th, 2025 onward.